

# Seniors Alert Scheme



## What is it?

It is a scheme to support eligible people aged 65 years or older to get a monitored personal alarm. The alarm includes a base unit and pendant. The eligibility criteria are on page 4 of this leaflet.

The alarm enables people who are eligible for the Seniors Alert Scheme to continue to live securely in their own homes. It gives them confidence, independence and peace of mind.

The scheme is funded by the Department of Rural and Community Development and administered by Pobal.

### Contact Details:



<https://www.pobal.ie/programmes/seniors-alert-scheme-sas/>



[onlinesupport@pobal.ie](mailto:onlinesupport@pobal.ie)



01 511 7222



## How does it work?

When the alarm button is pressed, it sends an alert to a monitoring centre and a staff member will provide assistance.

If you don't have a landline, don't worry. You can also get an alarm that uses a mobile phone signal to connect to the monitoring centre.



## How do you get an alarm?

You need to contact a community and voluntary organisation in your area that is registered with the scheme.

They will support you with your application form. Two people (or more) in the same household can receive an alarm as long as they meet the eligibility criteria.

If you can't apply yourself or would like help, a loved one or a neighbour can apply on your behalf and work with the registered organisation to get you set up with an alarm.

For more information, contact one of your local community or voluntary organisations registered with the Seniors Alert Scheme.

You can find their contact details on [www.pobal.ie](http://www.pobal.ie) or by contacting Pobal at [onlinesupport@pobal.ie](mailto:onlinesupport@pobal.ie) or by phone on 01 511 7222.





## How much will it cost?

### **Alarm:**

If you have a landline, you can get the alarm free of charge. If you do not have a landline, you will need to pay a fee. This is an annual fee for SIM credit. At the time we wrote this leaflet, this fee was about €70.

### **Monitoring service:**

The first year's monitoring service is free.

After the first year, you will be asked to pay the annual monitoring fee. At the time we wrote this leaflet, this yearly monitoring fee was about €70.

The fees quoted above were valid in 2024.



## Who is eligible to apply for an alarm?

A person is eligible if they meet all the criteria below. This means they are:

- aged 65 years or older;
- of limited financial means;
- living alone or living with another person who meets these eligibility criteria, or living alone for significant periods of time, or a carer to someone else in their household;
- living in an area covered by a registered organisation;
- able to benefit from the equipment supplied;
- prepared to maintain contact with the registered organisation.





## Who installs the alarm?

Your local organisation will submit an application to Pobal on your behalf. Once approved by Pobal, the alarm supplier for your area will contact you to arrange to install the alarm at a time that suits you.



Individual



Local Organisation



Pobal



## Testimonials:

“This simple piece of equipment has saved many lives and is a key factor in allowing older people to continue to live independently, safe in the knowledge that assistance is always available at the press of a button.”

Coordinator,  
An Síol Community Development Project

“Sometimes older people can feel vulnerable or isolated particularly if they are living alone. We’ve found that the Seniors Alert Scheme gives them great reassurance and comfort. It helps them to feel protected and secure.”

Manager,  
1428 Active Retirement Club, Mullingar.



## Which organisations may take part in the scheme?

Any organisation wishing to deliver the scheme in their area must be a community-based, voluntary and not-for-profit organisation.



## How can an organisation register?

Organisations can register online at <https://SeniorsAlertScheme.pobal.ie> or by contacting Pobal's Customer and User Supports team at [onlinesupport@pobal.ie](mailto:onlinesupport@pobal.ie) or (01) 511 7222.

### Contact Details:

***Galway Contact***  
***C/O The Parish Office***  
***Barna Church***  
***Barna, Co. Galway***  
***091 867892***  
***[galwaycontact@gmail.com](mailto:galwaycontact@gmail.com)***



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government supporting communities

Funded by the Department of Rural and Community Development